

Credit Union Compensation Survey



2009 Edition: Summary Report
Report ID = Summary

DATA FOR MY COMPANY DISPLAYED IN ITALICS

WMG Job Title	Established Ranges			Annual Current Paid Rates				Sample Size	
	Simple/Unweighted Averages			Weighted Averages				No. of Employees	No. of Companies
	Range Minimum	Control Point	Range Maximum	Base Pay	Discretionary Bonuses	Profit Sharing	Total Cash		
10021 MEMBER SERVICES REP 1	\$25,265	\$31,048	\$36,546	\$29,442	\$831	\$1,841	\$30,043	379	36
10022 MEMBER SERVICES REP 2	\$27,222	\$33,628	\$40,037	\$32,669	\$1,369	\$1,470	\$33,699	364	43
10023 MEMBER SERVICES REP 3	\$29,360	\$36,981	\$44,332	\$34,787	\$1,196	\$1,170	\$35,252	385	43
10024 MEMBER SERVICES REP 4	\$33,423	\$41,843	\$50,564	\$37,766	\$1,187	\$1,265	\$39,329	294	29
10027 MEMBER SERVICES SUPV	\$36,733	\$46,004	\$55,598	\$44,196	\$1,304	\$1,774	\$45,538	78	24
10031 CALL CENTER REP 1	\$25,942	\$32,568	\$38,743	\$30,431	\$904	\$919	\$31,157	183	33
10032 CALL CENTER REP 2	\$28,838	\$35,756	\$42,388	\$33,130	\$1,216	\$962	\$33,943	192	38
10033 CALL CENTER REP 3	\$32,304	\$40,510	\$48,723	\$35,271	\$926	\$1,051	\$37,116	121	33
10037 CALL CENTER SUPERVISOR	\$42,044	\$55,235	\$65,050	\$51,350	\$3,039	\$1,803	\$53,506	48	31
10038 CALL CENTER MANAGER	\$53,221	\$69,658	\$84,366	\$69,395	\$2,573	\$3,129	\$71,583	39	36
10041 FLOATER 1	\$27,457	\$34,222	\$41,523	\$29,324	\$549	\$725	\$30,011	23	9
10042 FLOATER 2	\$31,270	\$39,098	\$46,895	\$35,398	\$632	\$851	\$36,143	27	11
10051 BRANCH SUPORT SPECIALIST 1	\$26,731	\$32,799	\$38,666	\$30,313	\$803		\$30,848	3	3
10052 BRANCH SUPPORT SPECIALIST 2	\$32,857	\$39,581	\$46,305	\$34,463	\$391	\$650	\$34,940	3	3
10053 BRANCH SUPPORT SPECIALIST 3	\$33,634	\$41,921	\$50,208	\$43,338	\$561	\$720	\$43,952	3	3
12001 COLLECTION SPECIALIST 1	\$26,786	\$33,415	\$39,703	\$33,570	\$772	\$595	\$33,880	67	27
12002 COLLECTION SPECIALIST 2	\$31,383	\$39,582	\$47,320	\$39,206	\$974	\$1,426	\$39,738	132	44
12003 COLLECTION SPECIALIST 3	\$35,293	\$44,013	\$52,580	\$42,709	\$1,060	\$1,393	\$43,468	95	29
12005 HEAD TELLER	\$31,386	\$39,183	\$47,329	\$36,771	\$1,138	\$829	\$37,558	125	33
12007 COLLECTION SUPERVISOR	\$39,540	\$49,796	\$60,629	\$50,729	\$1,924	\$1,821	\$51,660	34	25
12009 COLLECTION MANAGER	\$56,946	\$70,502	\$85,690	\$72,471	\$2,654	\$2,466	\$74,164	43	38

FICTITIOUS DATA